

Jan 23, 2006

Dear Kim,

I didn't quite get this to you in a timely fashion, but the good news is I'm finally writing down on paper what I would like to say to you.

To properly express how much you help me through the year, especially at number crunching time at the end of the fiscal year and at the end of the calendar year, I should probably tell you a little about me.

Without telling my age, we've known each other since, I believe the early eighties or late seventies back when my Dad had his automotive repair shop. I would have to run errands for him and sometimes that would bring me to your tax shop in Roundup. You were always polite and helpful back then as you have been recently.

I've lived in Winnett since 1999. I didn't know anyone except my husband and my kids. As time went on and as you know, small towns have several paying and non-paying jobs that come available. I joined the fire dept. first and have been their secretary for five years now. I'm usually very busy with fire season from May-Oct. Last year was a very mild year for fires, but we instead had several vehicle accidents.

I had a part-time job at the Sunlight Ranch (part of the old Snowy Mountain Ranch) when I moved here and have continued to drive the 45 miles one way, usually once or twice a week depending on the time of year.

Last year I was asked to start working at the local post office as a post master relief, which already had a person working that job at the time. It started out as only being every other Saturday for two and a half hours. Well, that didn't last too long and I've been working every Saturday for the last two months!

I was also asked to join the town council two years ago and have since been elected to president. I'm also on the library board and the secretary for the fireman's relief assc. I was elected this week to be the secretary for the search and rescue.

I have an eighteen year old son, who will be graduating this year and a seventeen year old daughter, who will be graduating next year. I have three dogs, two cats, a hermit crab, and a partridge in a pear tree. (Just kidding on the partridge.)

I've been working for Heavy Water Haulers now for almost three years. I work there at least two days a week, but normally have some things to do there every day. I started out with doing everything manually, as the previous secretary didn't use a computer for the work here. Tat purchased a computer and I transferred everything over to it, as you already know. I had some self taught

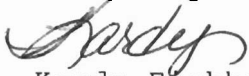
computer skills. I used PeachTree accounting some and Microsoft money, but not QuickBooks. I haven't had any training for Quick Books, nor do I really have the time to take courses. I'm hoping that someday I'll have the opportunity to do just that, but the way things look...it could be a while.

Kim, this is where you come in. I can't express to you how much I appreciate all the questions you have answered and the step-by-step instructions as to how to get the computer to do what I want and need it to do. Sometimes it may be the simplest thing and other times it is very complicated for me, but you the master, have come through for me. It saves me a lot of time and saved me from pulling my hair out more than once. I feel that a lot has been accomplished in the last two and a half years for Heavy Water Haulers. I also feel that if I am entering things in the proper form and to the proper accounts that it is saving you time and saving Tat some money.

I don't have QuickBooks figured out by a long shot, but the more I do, the more I learn.

Thank you for all your time and effort. I hope you have a very wonderful and prosperous New Year in 2006 and I look forward to visiting with you again.

Sincerely,



Kardy Eickhoff

Secretary, Heavy Water Haulers, Inc